

Dear valued patient:

The privacy and security of patient information is of utmost importance to Preventice Services LLC (“Preventice”), and we have implemented security measures to protect such information. Despite Preventice’s efforts to safeguard patient information, there has been an unauthorized disclosure of certain billing-related information that included the name and Preventice date of service for certain patients who had an outstanding balance owed to Preventice.

On October 3, 2016, Preventice was informed that a technical error had occurred in the mailing of billing notices sent by one of our billing statement mailing services partners. The error resulted in **only** the name and date of service of certain patients being included in a billing notice sent to another patient. **Please be assured that the billing notice did not include address, payment balance or social security number and did not include any financial or clinical information.** At this time, there is no indication that the information has been or will be accessed or used for any wrongful purposes.

Preventice has taken steps to mitigate this incident by thoroughly investigating the matter with our billing services partner and notifying affected individuals. We are also working with our billing services partner to ensure that the technical error does not occur again.

Although there is no evidence to believe that the information has been or will be accessed or used for wrongful purposes, and in addition to the steps Preventice has taken, you may wish to consider taking additional steps to protect yourself against any possible misuse of your information. For example, you may wish to monitor your bank, credit card and other bills/statements in detail for the next year. You may also wish to obtain a credit report from each of the credit reporting bureaus (Equifax, Experian and TransUnion). Each credit reporting bureau is required by law to provide a person with one free credit report per year.

You may contact the credit bureaus utilizing the information below:

Equifax	800-525-6285	www.equifax.com
Experian	888-397-3742	www.experian.com
Trans Union	800-680-7289	www.transunion.com

Should you have any questions regarding this matter, please contact us at the following toll-free number 877-227-3152.

Yours truly,

LaToyia Adams

LaToyia Adams
Contracts and Compliance Manager